As we all know, 2020 was anything but business as usual. Although there were many hurdles to overcome, Royal Botanical Gardens (RBG) was able to swiftly adapt to the impacts of COVID-19, and in some cases, completely re-invent initiatives to keep our brand top of mind and continue to attract visitors.

Before the onslaught of COVID-19 our CEO, Mark Runciman, submitted his retirement notice. An executive search promptly began. The priorities of a five-year strategic plan and our 25-Year Master Plan were quickly replaced with operational business continuity plans and a re-examination of the programs, events and experiences we offer each year.

Outdoor gardens and nature sanctuaries as a main attraction allowed RBG to reopen in May in phase 2 of Ontario’s reopening strategy, starting with the lilac collection at the Arboretum. Other garden areas followed as restrictions were lifted and we opened our buildings in early September.

General admission started to recover in June and surpassed 2019 during several weeks from June to September — primarily due to

With the support of the Government of Ontario through the Ministry of Heritage, Sport, Tourism and Culture Industries, the Regional Municipality of Halton, City of Hamilton, as well as donors, partners, numerous volunteers and members, RBG continues to implement long-term strategies to ensure financial success while focusing on critical environmental initiatives and showcasing a world-class tourism destination.

Board Chair and CEO Message
the Come to Your Senses advertising campaign and the influx of
visitors from outside the region looking for outdoor activities nearby.
It became very apparent and served as confirmation that our
community relies heavily on RBG to provide access to the outdoors —
our areas proved to be a respite for people during the pandemic.

Many events had to be cancelled or had their capacity significantly
lowered, which negatively impacted revenue. However, the events
we did deliver sold out, including Pumpkin Trail, The Enchanted
Garden and RBG After Dark.

Winter Wonders, a new holiday experience in Hendrie Park,
was designed to increase our visitors’ safety during COVID-19
restrictions and saw unprecedented levels of demand from visitors
both locally and beyond. We successfully hit our attendance target
within the first three weeks of tickets going on sale. Modeled after
the 2019 Winter Lights at the Rock, we increased the number of
operating dates and hours resulting in 25,000 visitors, an increase
of 49%.

In education, demand for school programs came to a halt with
the closure of schools and field trips did not occur even as schools
re-opened. Our winter exhibit, Wildlife Rescue closed part-way
through its 12-week run, however new initiatives like outreach
fieldtrips in the schoolyard, and virtual day camps were valuable
tests for future virtual programs.

Corporate and social events greatly declined however demand
increased from wedding clients outside the region as indoor
venues were able to open. Although new revenue lines such as
live streaming were introduced, they did not mitigate losses in
catering revenue.

Providing our guests with a legendary visitor experience remains
a top priority. In 2020 overall visitor satisfaction improved by 3%,
partly due to the care staff took to ensure visitor safety during
COVID-19.

Overall key performance indicators in marketing remained stable
and some metrics grew including RBG’s social media audience and
overall social media impressions. Contributing to the positive digital
results were the launch of RBG at Home digital programming and a
new website which greatly improved the user experience.

Although every effort was made to reach our goals and mitigate
revenue loss, it was inevitable that we would see unprecedented
denies overall in visitation, revenue, and memberships. 2020
was a year of mitigating the impacts of COVID-19 and creating
innovative new strategies that provided us with learnings that can
be applied in the coming year.

RBG’s Strategic Storyline and Master Plan, the foundation of
future strategic plans, are aimed at taking RBG to a new level of
performance, relevance and financial sustainability. The Board of
Directors approved the Master Plan in May and we look forward
to implementation beginning in 2021, starting with a five-year
Strategic Plan.

Cliff Carson, Board Chair
Royal Botanical Gardens

Nancy Roland, CEO
Royal Botanical Gardens
Supporting our Communities’ new Need: RBG at Home

Last year I don’t think any of us could have imagined the impact of the global COVID-19 pandemic on our lives. Like everyone else, Royal Botanical Gardens had to close our doors to keep our community, as well as our staff and volunteers, safe. In addition to significant lost revenues that power our charitable work, RBG also lost valuable research, habitat restoration and aquatic planting time.

With restrictions in place and knowing the time was not right, RBG had to cancel our 4th-Annual Benefit Concert — an event that engages the community with RBG and also raises significant revenue for the organization. Knowing the impact of the closure on the organization, many of our dedicated concert supporters decided to re-direct their funding to helping RBG connect virtually with those isolated in their homes. Sponsors like Boehringer Ingelheim (Canada) Ltd., TD Bank, Incite Foundation of the Arts, and NFP Canada saw the need to help RBG create RBG at Home — a free, diverse and entertaining online digital platform that brings the Gardens directly into the homes of those in need.

RBG plays such a crucial role in the community and we lost that when the pandemic hit. For as long as I can remember, the Gardens has been there to help us foster a relationship with the natural world. Supporting the creation of RBG at Home and bringing nature into the homes of so many when they were unable to visit RBG in person, was a genuine fit for us.”

Kevin Brady
Director NFP Canada
12 highlights of RBG at Home in 2020

“We know that having access to nature is a critical element of a child’s development. We were proud to support RBG in creating a new online platform to reach children and youth while they learn virtually at home or through curriculum-based, virtual field trips, during this pandemic time.”

— TD Bank

“RBG at Home is a wonderful testament to the spirit and nature of RBG. The ‘at Home’ program provides accessible, diverse and engaging learning opportunities for all ages. There really is something for everyone and we are thrilled to be a part of this project.”

— Incite Foundation of the Arts
Princess Point

In Fall of 2020, RBG embarked on an ambitious restoration plan for one of our most cherished nature sanctuaries, Princess Point.

With the on-set of the COVID-19 pandemic, an unprecedented number of visitors flocked to this historical area for a much-needed escape from city life. With hundreds of visitors daily, the fragile ecosystem that makes up Princess Point was negatively impacted.

With more than $95,000.00 raised through our generous donors, RBG has been able to resurface the existing trail, making it accessible to everyone and providing greater hiking space, keeping visitors on-track and out of the fragile ecosystem. The eroding shoreline has been repaired, supporting tree life above, and preventing soil from entering the aquatic system and the smothering of fish habitat. A new observation platform was built to provide visitors with a safe, accessible viewing area of Cootes Paradise, no matter what the season. Donors who contributed $250 or more in support of the project, had the option to be recognized on a new donor recognition plaque that is displayed on the observation platform.

This Spring, we concluded the restoration plan with a controlled prairie burn, weeded out invasive species and re-planted hundreds of native plants to provide food and habitat to local wildlife.

RBG would like to thank our donors in support of this project — YOU have helped restore the natural balance of Princess Point.
“When my husband and I bought a canoe in 1972, we launched it at Princess Point. Since 1973 we have lived in Guelph but continued to hike along the trails of the Arboretum with our three children. The children have moved on, but now we hike with the next generation and so, the gift of nature we enjoyed surrounding Cootes Paradise and Princess Point truly has enriched our lives. Thank you so much for all your work.”

Margaret & Albert Abbink
29-year RBG Member and Donor
Mark Runciman Retirement and Tribute Fund

How many of us can speak of an illustrious, thirty-five plus year career with one organization?

Not many. There is one such person whose leadership has directed Canada’s largest botanical garden through significant renewal and growth over the past 15 years — Royal Botanical Gardens’ former CEO, Mark Runciman.

Beginning in 1984, Mark worked his way through the ranks of RBG, with unparalleled dedication and commitment, gaining extraordinary knowledge of the lands and complex issues unique to the organization. In his journey from Superintendent of Buildings and Equipment to the Director of Capital Works, and then to the position of CEO, Mark earned the respect and support of staff, volunteers and board members, solidifying a focus on legendary guest experiences and ensuring the long-term financial sustainability of RBG.

In honour and to celebrate his many achievements over the years, RBG’s Board of Directors chose to dedicate the Breezeway as a tribute to Mark. A small but beautiful indoor garden at RBG Centre, the Breezeway sits between the Mediterranean Garden and the Children’s Natural Playground. The garden is refreshed throughout the year with a new collection of plants that celebrate the changing seasons. This garden is one of Mark’s favourites, and is the entrance to the Mediterranean Garden — his first capital project when he started at RBG in 1984.

In addition to this dedication, RBG created the Mark Runciman Retirement and Tribute Fund. The fund is in support of RBG during this difficult pandemic time and focuses on RBG’s vital projects such as plant propagation, aquatic revitalization, habitat protection and RBG’s many conservation and education programs.
Thank you to our generous donors, YOU helped us raise more than $70,000 in honour of Mark Runciman and in support of RBG.

"An incredible legacy for RBG. Thank you for your leadership. Enjoy a well-earned short break and no doubt: “see you around!”" — Dan M.

"Dear Mark, Thank you for your dedication to our very special gardens. We are blessed that your leadership fulfilled RBG’s potential." — Patricia F.

"I have never met Mark but my family absolutely loves RBG so this donation is just a very small thank-you to him for his part in making it such a wonderful place.” — Biljana B.

“Thank you, Mark for directing the creation of such a wonderful place. It has been transformed in the years under your direction. I have been visiting the Gardens since the 1950s when I was a child with my parents and then with my husband and our children and the last year as seniors with grandchildren. The transformation over the last years has been a wonder to enjoy.” — Margaret A.

“Mark, thank you for your strong leadership over the years at RBG — for the capital projects you saw to fruition and the care you have taken to place RBG as a garden of consequence and a natural lands legacy for the people of Ontario and the future. Many will visit and never know, but when I visit, I think of your accomplishments and am grateful. All the best in your retirement.” — Louise N.
Volunteers are at the centre of everything we do at RBG. Our volunteers come from all walks of life and share one common interest — a love for RBG.

Janet Hutton began volunteering for RBG in 1960. This mother of three thought, what better way to teach her sons about gardening than to grow vegetables in RBG’s Children’s Garden. Spring through Fall, Janet could be found taking part in the program, helping to supervise the children.

Soon after, Janet was encouraged to join the Women’s Auxiliary of RBG where she became a volunteer assistant leader. Throughout the years Janet was seen volunteering in Laking Garden, at Iris sales, and at the Auxiliary’s Christmas sales.

In 1979, Janet was elected the Auxiliary’s vice-president. Janet transitioned to president of the Auxiliary in 1980 and served on RBG’s board of directors from 1980 to 1987. Following, Janet continued with RBG as a tour guide and later, volunteering in the Shop @ the Gardens until 2020 when the pandemic began.

When asked where her philanthropic spirit comes from, Janet explains "I was brought up with the Christian teachings of giving and sharing."

Thank you, Janet, for your years of dedicated support to RBG!

Recently, Janet was the recipient of an Ontario Volunteer Service Award, recognizing 50 years of volunteer service with RBG. The award was offered by the Province of Ontario, for providing committed and dedicated service to one organization.
Anyone who knew Margaret Jean Biggar would undoubtedly say that she had a love for nature. Margaret was an outdoor enthusiast and environmentalist who had a deep respect for the earth, and she believed in loving it. Margaret lived in Milton where she could be found gardening in her greenhouse until the age of 80, an activity that she said kept her young and moving.

Margaret joined RBG as a member and donor in 1990 because she loved the gardens and trails, and the educational teachings and offerings for the young. Annually, Margaret would make contributions to support RBG’s operations.

As an educator, Margaret felt strongly that it was important for children to be outside in nature and learning. She taught children with special needs — children who many years ago did not have a place in school. Her backdrop for teaching was always an outdoor environment, and she often used her very own backyard.

Margaret passed away in 2020 at the age of 83. As a testament to her life’s work, Margaret left a portion of her estate to RBG. It was important to her that RBG be part of her legacy and that it go on forever.
RBG continued to improve sustainable day-to-day operations and focused on reducing water consumption, greenhouse gas use and waste diversion. 2020 results included:

**Greenhouse Gas Emissions and Energy Reduction**

- Natural gas-powered boilers were replaced at RBG Centre and in the greenhouse structure at the Arboretum with new units resulting in reduced natural gas consumption
- RBG purchased its first fully electric fleet vehicle for use by the natural lands department.
- Thanks to the financial support of Hamilton-Oshawa Port Authority, RBG was able to install a 2-kW off-grid solar power system at the boathouse in the Arboretum. This allowed an old powerline that was running along a section of the nature sanctuary to be removed.
- A 6-kW solar power system with battery storage capacity was installed at RBG Centre.

**Water Reduction**

- In 2020 we added advanced monitoring and control functions to the irrigation systems at RBG Centre, Hendrie Park and Rock Garden that allows for remote activation and flow monitoring.
- 2020 marked the second year of significant reductions in water consumption, in part as a result of our monitoring efforts. In 2020 we used 8,280 m³ less water than in 2019, which was already a 5,431 m³ reduction in water consumption from 2018. Of course, reduced visitation and onsite events no doubt played a role in our 2020 water consumption savings.

**Waste Reduction**

No major waste reduction projects took place in 2020. Overall, our efforts to further improve our waste diversion rate were negatively impacted by the amount of cleaning supplies (masks, paper towel with chemicals, gloves) that were added to our landfill stream as a result of the COVID-19 pandemic.

**Scented Garden Permeable Paving**

A new permeable surface installed at Hendrie Park’s Scented Garden helps manage stormwater runoff by allowing precipitation to flow into, and be temporarily stored within the ground on site, instead of converging on a storm water drain. Most permeable paving projects use impermeable interlock pavers that direct water to permeable gaps in-between the bricks. Our solution features permeable recycled ceramic bricks and permeable gaps between bricks so the entire surface of the Scented Garden lets water drain through to the soil.
RBG was awarded Sustainability Leadership’s 2020 Environmental Initiative Award for our Scented Garden Permeable Pavers project. This award recognises a member of the Sustainability Leadership Program who has implemented an initiative that has a significant positive impact on the environment in 2020. Our project was up for consideration among four other great projects which you can read about in Sustainability Leadership’s digital annual report and award summary: Sustainability Leadership Awards.
RBG in 2020

- 188,449 people visited RBG
- 16% of visitors were tourists
- 450,000 trail visitors
- 350 trees and plants planted in the natural areas
- 5 acres of restored wetlands
- 50,000+ invasives removed
- 277 bird species
- 37 mammal species
- 6 amphibian species
- 62 fish species
- 1,137,385 online educational engagements via RBG at Home
- 10,765 virtual field trip attendees, plus 73,854 onsite visitor educational engagements
- 7 plant identification workshops
- 13 public presentations/talks
- 2 papers accepted or published
- 24 EcoPark System partner and community meetings
- 42 users of RBG’s new seed library
- 242 users of RBG’s new seed library
- 2,424 users of RBG’s new seed library
- 24,244 users of RBG’s new seed library
- 242,444 users of RBG’s new seed library
- 2,424,444 users of RBG’s new seed library
- 24,244,444 users of RBG’s new seed library
### Rock Garden
RBG’s oldest garden embraces sustainable trends in garden design and management while respecting the integrity of its heritage setting. This ever-evolving garden features mature conifers and specimen trees/shrubs, underplanted with a diversity of perennials that provide wide sweeps of colour and texture through the seasons. Attractions in the garden include a visitor centre, café, courtyard, water features, strolling paths, and historic Garden House.

### Arboretum
Arboretum features more than 500 species and cultivars of lilacs as well as magnolia, crabapple, cherry and redbud collections, avenues of trees, a pinetum and a range of unusual tree and shrub cultivars.

### Laking Garden
This garden includes an amazing diversity of Iris and peonies, a heritage garden, clematis collection and perennial beds with season-long interest.

### Hendrie Park
Noted for its collection of modern, disease-resistant roses in the Rose Garden as well as the Scented and Morrison Woodland Garden, Helen M. Kippax Garden and Veggie Village.

### RBG Centre
The interior is noted for its Mediterranean Garden, tropical plants, living wall, orchid collection, atrium and a gift shop and the Greenhouse Café. The exterior features a diversity of perennials, trees and shrubs, street tree collection, escarpment garden, courtyard plantings and colourful seasonal displays of bulbs and annuals.

### Mediterranean Garden
Two-storey indoor garden featuring plants from the world’s five Mediterranean climate zones that have interesting adaptations and uses.
Thank you to all of our donors for their continued support.

The following listings represent the sum of donations received in 2020. Every effort has been made to ensure the accuracy of these lists and we apologize for any errors or omissions. Please contact 905-527-1158, ext. 229 if you have any questions.
$200,000 Plus
Dan Lawrie Family Foundation Fund

$100,000 Plus
Environment and Climate Change Canada
Ministry of Heritage, Sport, Tourism and Culture Industries

$50,000 Plus
Ontario Trillium Foundation
TD Bank
Anonymous (1)

$25,000 Plus
Cliff and Toni Carson
Canadian Heritage
Friends of the Greenbelt Foundation
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incite Foundation for the Arts
Natural Sciences and Engineering Research Council of Canada

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Dr. Liz Koblyk & Mr. Scott Bunyan
Mr. Gunther Kraft & Mrs. Marianne Kraft
Ms. Deb Kucheran
Dr. Britta Laslo
Mrs. Simonetta Leduc & Mr. Peter Leduc
Dr. Alvin A. Lee
Mr. Ken Lee & Mrs. Judy Lee
Ms. Carolyn Lehmann & Ms. Gloria Geller
Mr. Matthew Leisinger & Ms. Hannah Ince
Ms. Lynn Leith
Mrs. Elizabeth Lesser
Mrs. Judith Lewis
Mr. Robert Lewis & Mrs. Lenora Lewis
Ms. Deborah Lindeman
Ms. Joyce M. Litster
Ms. Mary Lloyd
Mrs. Blair Lockett
Mrs. Erika Lonz
Ms. Kristen Lonz
Mr. David Lord
Mrs. Karen Love
Mrs. Nancy Lutz
Mr. Alastair MacDonald & Ms. Patti Parke
Mr. Arthur MacDonald & Ms. Carol Truesdell
Mr. Bruce Macdonald & Mrs. Tracy Macdonald
Ms. Jennifer Macdonald
Mr. Tom MacGregor & Mrs. Greta MacGregor
Mrs. Linda Maclean
Mrs. Barb MacMillan
Mr. Peter Martin & Ms. Jane Collins
Mrs. Teresa Martin & Mr. Pat Martin
Dr. Peter Mascher & Ms. Doris Stevanovic
Mr. Chris McAnally
Mrs. Diana McCallum & Mr. Graham McCallum
Ms. Patricia McDonald Harrison
Mrs. Nancy McFadyen & Mr. John McFadyen
Ms. Julia McGilliard & Mr. Andrew McGilliard
Mr. Dave McKay & Mrs. Susan McKay
Mr. Adam McLaurin
Mr. Gordon McNulty & Mrs. Angie McNulty
Mrs. Patricia Meek & Mrs. Eric Meek
Mrs. Elizabeth Michaels & Mr. Myron Michaels
Mrs. Georgina Miller
Ms. Kristen Miller
Mr. Paul & Carolyn Milne
Mrs. Martha Mitchell & Mr. Iain Mitchell
Mr. Alan Moffett & Mrs. Matilda Siddall
Mr. Michael Mollinga & Mrs. Laurine Mollinga
Mrs. Valerie Moore
Mr. Ronald More & Ms. Valerie Marshall
Ms. Judith M. Morphet & Mr. Gary Morphet
Ms. Janet Munday
Mr. Robert Muscat
Miss Verna Neil & Miss Carol Neil
Ms. Anne Neil
Mr. David Neumann & Mrs. Elfrieda Neumann
Mr. Douglas Nixon
Mr. John North & Mrs. Anne North
Mrs. Martha Novoselac
Mrs. Anne-Karine Nyhof
Mr. Randall O’Brien & Mrs. Deirdre O’Brien
Dr. Wieslaw Oczkowski & Dr. Allyn E. Walsh
Mr. Warren Oda & Ms. Deborah Chandler
Dr. Marvin Olson & Mrs. Marilyn Olson
Mr. Peter Ortved
Mrs. Monica Osborne & Mr. Stephen Osborne
Mrs. Joan Page & Mr. Dave Page
Mr. Christopher Palin & Mrs. Susan Middleton
Mr. Tom Pansegrau & Ms. Janice Fleming
Ms. Anne Parish
Mr. Stewart Patch & Ms. Ann Gillespie
Pathfinders Hiking Group of Oakville
Ms. Jane E. Peacock
Mrs. H. Anne Peer & Mr. Les Peer
Dr. Douglas Peers & Ms. Sandra Peers
Dr. Leslea Peirson & Mr. Brian Moulton
Mrs. Carole Perry
Mr. Leslie Phillis & Mrs. Rosemary Phillis
Ms. Meredith Plant
Ms. Alison Pollitt & Mr. David Swallow
Power Cleaners
Mr. Dennis Price
Ms. Linda Price
Dr. Philip Price & Mrs. Maureen Price
Mrs. Sheelagh Pyper-Kalman & Mr. Peter Kalman
Mr. James Reaume & Mrs. Sue Reaume
Mr. James Reive & Mrs. Zelma Reive
Mr. Ernest Riddle & Mrs. Jackie Riddle
Mr. Ross Roach
Mr. Chris Robinson & Mrs. Marla Robinson
Mr. George Robinson & Mrs. Ludy Robinson
Dr. Anthony Rockingham & Ms. Pamela MacDonald
Ms. Janet Rosenberg & Mr. Haskell Beale
Mr. Wilf Ruland & Ms. Shirley Schellenberg
Ms. Roberta Sager & Mr. Steve Sager
Ms. Judy Sawyer
Ms. Leah F. Schwenger
Ms. Nancy Schwenger
Mr. Charles Scott & Mrs. Phyllis Scott
Ms. Fran Scott
Mrs. Angela Scrannage & Mr. Gregory Corey
Mr. Larry Seaman
Mrs. Judith Sears
Mrs. Virginia Selemdis & Mr. Steve Selemdis
Ms. Karen Sifton
Simcoe Common Element CC#381
Ms. Holly Simmons & Mr. Brent Peters
Mrs. Margaret Simon
Ms. Claudette Sims
Mr. Richard Skibinski & Ms. Debbie Sarkany
Mrs. Dolores Smith & Mr. Keith Heller
Mr. Ray Snioulis & Mrs. Lesia Snioulis
Mr. Dan Springstead
Mr. Don Stadler & Ms. Shirley Castillo
Mrs. Leasa Stedman & Mr. Michael Stedman
Mr. Peter Steer & Mrs. Helena Steer
Dr. Barbara Strang & Mr. John McBrien
Mrs. Lenore Strathy
Ms. Joan Sylas
Dr. Patrick Sweeney
Mr. James Sweeetlove & Mrs. Margret Sweetlove
Mrs. Bonnie Sylvia & Miss Robyn Sylvia
Mr. Allen Tait & Mrs. Christine Myles-Tait
Miss Holly Tasker
Mrs. Bev Taylor & Mr. Mark Taylor
Ms. Stephanie Taylor
Rev. Tijs Theismeijer & Mrs. Claire Theismeijer
Ruth & Peter Thoem
Ms. Carol Thomas
Mrs. Mary Thornton
Ms. Pamela Thurgar
Mrs. Lisa Todd
Paul Toffoletti
Mrs. Janice Toth
Mr. Allan Tunnicliffe & Mrs. Joanne Tunnicliffe
Ms. Laura Tuohy & Mr. Mathew Gibson
Ms. Donna Tweedell
Mr. Brian Uloth & Mrs. Jane Ulloch
Mrs. Jan Underdown
Miss Mary Upchurch
Ms. Lexi Van Harten
Mr. Roland Van Oostveen
Mr. Brent Van Staalden
& Mrs. Rosalee Van Staalden
Ms. Mary Vancas
Mrs. Helen Varga
Mr. Martin Vaughan
Mrs. Roberta Vaughan & Dr. Bill Vaughan
Ms. M. Evelyn Veale
Mr. Laurent Viel & Mrs. Jette Anesen
Dr. Jacqueline Wakefield & Ms. Judi MacLeod
Mrs. Andrea Ward & Miss Olivia Ward
Mr. Allan Watson
Mrs. Elizabeth Way & Prof. Steven Way
Mr. Kenneth Weaver & Mrs. Deborah Weaver
Mrs. Gillian Webster
Mr. Philip Webster
Dr. Douglas Welch & Mrs. Jody Joseph
Mr. Walter Wells & Mrs. Jeannine Wells
Mr. Dave West & Mrs. Gail West
Mrs. Margaret Whyte
Mrs. Gwen Wilby
Ms. Anna Winsor
Mrs. Anne Wong & Mr. Cheuk Wong
Mrs. Heather Yoell
Mrs. F. Joyce Young
Dr. Salim Yusuf & Mrs. Wahida Yusuf
Mr. Larry Zavitz
Ms. Isik Zeytinoglu & Mr. Mehmet Zeytinoglu
Anonymous (26)
Bequests
Estate of Margaret Jean Biggar
Estate of Margaret Clay
Estate of Lilojean M. Frid
Estate of Marjorie Elizabeth Elmira Milligan
Estate of Marie-Rose Wood

Tribute Giving

In commemoration of
John Arnold and Lucien Losier
Sherry Campbell
Dr. Binh Khong’s 50th Birthday
Cheryl Miles

In honour of
Erin Aults
Sondra Cornett
Anne & Russell Derrah
Dr. David Galbraith
Kathleen Hutcheson
Margaret Opie
Noah, Emma & Charlotte Prodger
Micah Rozen
Sarah Wakefield
Lynn Watson

In memory of
Aleide Cesar Alexandre
John Arnold
John Williams Arnold
Sunsar Avens
Norma Baker
Stanley Bayley
Bev Blunt
Beverley Bowden
David Braley
Dr. Dennis Brannan
Donald Robert Buckland
Pete Buric
Grace Patricia Cameron
Marilyn Chayka
Brian Chire
Edward Clutton
Murray Coleman
Linda Cummings
Evelyn & Leslie Davis
John Davies
Al Decock
Donna Duffy
Marion Fair
Shirley Fellowes
Robin Fitzsimmons
Michael Flynn
Roselyn Margaret Fonovic
Michael Fortune
Neil Forsyth
Heather Golba
Bill Gray
Yvonne Guest
Stephen Hall
Mary Havasi
Don Hawkins
Shirley Hay
Norma Hitchcox
Kathy Huang
Janine Hunt
Dorothy Jackson
Judy Jones
Mr. & Mrs. Kennedy
Valerie Kuhn
Gary Kwasney
Ann & John Leask
Jean Lovett
Hermann Lutz
Garth Macaulay
Dr. Ian Malcolm
Bernadine M. Marion
Judy Martin
A. Martin Maylard
Gerry McAuliffe
Steve McLeod
Patricia Meszaros
Edward Muzak
Marjorie Ann Nelson
Allan and Sylvia Norman

Carol Nunn
Catherina Odorico
Joyce Omand
Nancy Parker
Joshua Patterson
Kevin Payne
Betty Peebles
Caroline Perry
Malcolm Phipps
Nancy Anne Pollock
Gabriella Prodan
Jack Puttenham
Aleksandra Rabbani
Klaudia Radigan
Rita Josephine Rassenberg
Angus and Dorothea Rees
Marie Robbins
Graham Rudd
Bernabe and Sara Salgado
Robert Scarrott
Blair J. Scott
Alexander Shimmell
Graham Shore
George Simpson
William Simon
Ramona Sink
John Thomas Joseph Snow
Lisa Stewart
Kayla Louise Stoneman
Chris Thorpe
Sheila Tonelli
Shirley Turkstra
Fred and Ellen Tyler
Jill Elizabeth Vogelsberg
Marion Wallace
Ann Walsh
David Ward
Ann Weissengruber
Dennis and Shirley Wheeler
Evelyn and Arthur White
Marie White
Marie-Rose Leonie Wood
Marley Yott
Please be advised that the revenue received during the year is different from the revenue recognized on the financial statements. This is primarily due to the fact that revenue is recognized only as funds are spent. Unspent amounts are reported as deferred revenue on the balance sheet.